General Conditions of Entry

The Darwin Convention Centre (the Centre) is dedicated to providing a safe and enjoyable environment for all visitors, patrons, delegates and team members. These General Conditions of Entry are applicable to all visitors, delegates, patrons and team members attending the Centre and are subject to change without notice, based on specific event requirements in the sole discretion of the Centre management.

Entry into the Centre is subject to the following General Conditions of Entry:

- Centre access is only permitted to those who are in possession of a valid ticket or accreditation pass, or to those who have been invited, or registered to attend a specific event or function. The Centre team members reserve the right to refuse entry or remove any person from the Centre that does not comply with these entry requirements.

- The right of admission is reserved. In particular, the Centre reserves the right to refuse entry to, or to remove from, the Centre any persons who are intoxicated or disorderly, or whose conduct is unlawful, or offensive. Any person who causes a disturbance or who refuses to comply with reasonable requests will be removed from the Centre.

- In accordance with the Tobacco Control Amendment Regulations 2014, the Centre is a smoke-free building. Smoking is not permitted anywhere inside the Centre. Any patron who refuses to comply will be removed.

- Persons under the age of 12 must be under the direct supervision of an adult at all times. The Centre reserves the right to refuse entry to, or to remove from, the Centre or to refer to the police any persons under the age of 12 who are without adult supervision.

- Bags and other items may be subject to inspection and patrons may be searched. Any person who refuses inspections or searches may be denied entry to the Centre.

- The Centre is a Licenced Premises and fully supports and practices the Responsible Service of Alcohol. Any person found inside the Centre to be intoxicated, violent, quarrelsome or disorderly will be removed and prevented from re-entering. Police will be notified of any person found supplying minors with alcohol and these persons will also be removed from the Centre.

- Visitors, patrons and delegates may be requested to provide proof of identity and/or age at any time.

- Visitors, patrons and delegates are generally not permitted to bring external or commercial food or beverage products into the Centre. Decisions about whether such products will be permitted are at the discretion of the Centre or based on specific event requirements. Visitors will generally be advised to dispose of such items or will have the items confiscated prior to entering the Centre. This does not apply to food or
beverages for persons with special medical dietary requirements, provided that such food or beverages are not packaged in prohibited containers.

- The Centre will refuse entry to persons who are drug affected or carrying illegal substances.
- The Centre will refuse entry to persons carrying or attempting to bring in alcohol and alcohol beverages, cans, glass and bottles (including PET bottles unless otherwise expressly stated).
- The Centre will refuse entry to persons carrying or attempting to bring in weapons, laser pointers, fireworks, chains, glow sticks, skateboards, skates and scooters.
- The Centre may refuse entry of backpacks and bags, other than ladies handbags or bags of similar size.
- The Centre will refuse entry of drones and other remote controlled devices.
- Prams and strollers will be restricted from entering the auditorium. Alternative areas to park or cloak prams and strollers will be provided on an event by event basis.
- Any person found interfering with the emergency equipment of the Centre, displaying or wearing any lewd or offensive clothing, throwing objects to endanger other patrons or team member, damaging seats or any other equipment or assets of the Centre will be removed and if deemed necessary, police may be requested to press charges.
- The Centre may utilise audio and visual recording equipment to record the event. The image or likeness of visitors, patrons, delegates and workers may be captured and these images and recordings utilised by the Centre in the future.
- The Centre is monitored by a CCTV network, persons entering the Centre have shown their acknowledgement of this.
- Patrons may not bring animals into the Centre (other than an assistance animal in the company of its registered owner). All visitors, delegates, patrons and team members attending the Centre are responsible for their own personal possessions and must not leave bags or possessions unattended at any time.
- All visitors, delegates and patrons attending the Centre must not solicit, attempt to sell or distribute any goods or advertising, promotional or political materials (or similar) to persons attending the Centre.
- Commercial photography or large, professional or intrusive photography equipment is not permitted in the shared foyers and concourses of DCC and client approval for photography is required inside contracted event spaces.
In addition to the General Conditions of Entry, the Centre prohibits any person from entering, or attempting to enter the Centre for the purposes of attending a public performance, theatre show, concert or entertainment event, with:

- food and beverage products purchased from any commercial outlets outside the Centre.
- professional cameras with detachable lenses or fixed lenses that extend more than 5cm from the body of the camera.
- audio or video recording devices.
- umbrellas longer than 300mm (when in the closed position)
- large iPads/tablets (over 8.5” measured diagonally)
- horns, trumpets, sirens or Vuvuzela type of noise making devices
- knives, weapons, laser pointers, texta type felt pens, scissors, chewing gum
- studded belts and wristbands, wallet chains and similar such items
- backpacks and bags larger than (W)30cm x (H)30cm x (D)15cm
- alcohol, cans, glass or bottles of any kind
- glow sticks and other such illuminating objects
- selfie sticks
- eskies, boxes and large flags / signs
- motorcycle helmets

This list of prohibited items is subject to change without notice, based on specific event requirements in the sole opinion of the Centre management, or as requested by artists or performers from time to time.